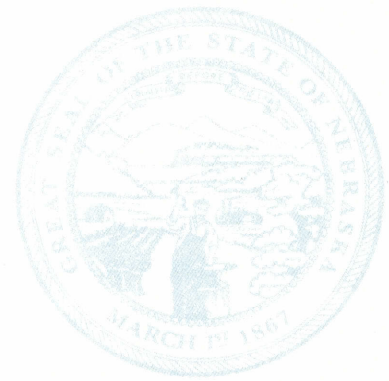


NEBRASKA

Good Life. Great Opportunity.

DEPARTMENT OF INSURANCE



June 28, 2018

Pete Ricketts, Governor

Aaron Schulenburg
Executive Director
Society of Collision Repair Specialists
PO Box 909
Prosser, WA 99350
aaron@scrs.com

Dear Mr. Schulenburg,

I am writing today on behalf of Director of Insurance Bruce Ramage in response to your June 21, 2018, letter in which you ask a number of questions related to Nebraska insurance law and vehicle repair. Pursuant to Neb. Rev. Stat. § 44-101.01, the Nebraska Department of Insurance shall have general supervision, control, and regulation of insurance companies in Nebraska and the Director of Insurance has the power and duty to enforce and execute all insurance laws in Nebraska and to adopt needful rules and regulations.

As it relates to claims for vehicle repairs, the Unfair Insurance Trade Practices Act, Neb. Rev. Stat. § 44-1522 et seq., the Unfair Insurance Claims Settlement Practices Act, Neb. Rev. Stat. § 44-1536 et seq., the Unfair Property and Casualty Settlement Practices Rule, Title 210 Neb. Admin. Code Chapter 60, and, most specifically, the After Market Parts Regulation, Title 210 Neb. Admin. Code Chapter 45 would guide the Department's review of any consumer complaint related to the use of after-market parts.

You can find the above referenced statutes at the Nebraska Legislature's website, www.nebraskalegislature.gov, and the rules and regulations can be found on the Department's website, www.doi.nebraska.gov.

If you have any questions, please feel free to contact me at (402) 471-4650 or robert.bell@nebraska.gov.

Sincerely,

A handwritten signature in blue ink that reads "Robert M. Bell".

Robert M. Bell
Legal Counsel

Bruce R. Ramage, Director
Department of Insurance

1135 M Street, Suite 300
PO Box 82089
Lincoln, Nebraska 68501-2089

OFFICE 402-471-2201 FAX 402-471-4610
www.doi.nebraska.gov