March 18, 2013

To: Aaron Schulenburg on behalf of Aaron Clark – SCRS

Ron Pyle – ASA

Judell Anderson – AASP Scott Biggs – APN

Cc: I-CAR Board of Directors

I-CAR Senior Management Team

SUBJECT: Response to November 2011 Request

During the Collision Industry Conference meeting in November 2011, the Inter-Industry Conference on Auto Collision Repair (I-CAR®) received a joint request signed by you on behalf of your respective organizations requesting I-CAR to support various OEM repair procedure initiatives in connection with your associated position statement that OEM repair procedures are the recognized industry repair standard.

As your organizations have been kept abreast over the past seventeen months, I-CAR has worked towards defining processes, capabilities and resources to enable the organization to support the request in a manner that aligns with the organization's vision, mission and duty to represent the interests of the inter-industry with neutrality, and for the collective unbiased benefit of the inter-industry.

Despite the significant effort put forth by the I-CAR Board and Staff, given the organization's duty to the inter-industry, and the reality that there are open disagreements on the related topic of standards across the inter-industry, the I-CAR Board of Directors decided that I-CAR will not proceed with implementation of a solution in response to this request as originally presented. The I-CAR Board of Directors enacted this decision at its March 7, 2013 I-CAR Board of Directors Meeting by unanimous consent of those board members in attendance at the meeting.

The I-CAR Board of Directors thanks you for bringing forth the request. As identified early on, much of I-CAR's proposed solution builds on work that I-CAR already does to serve the industry. And certain elements of the solution are closely linked to I-CAR's strategic initiatives for 2013 and beyond. Thus, seeing value in certain elements of the proposed solution, which would benefit the inter-industry, the I-CAR Board will work with Staff to reframe and evaluate these elements as independent projects for implementation.

Respectfully, and on behalf of the I-CAR Board of Directors,

William Brower Chairman

I-CAR Board of Directors

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