



Press Release

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FOR IMMEDIATE RELEASE

For Further Information

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SCRS POSITION ON THE USE AND OWNERSHIP OF THE EMS EXTRACT

Prosser, WA, October 24, 2007 — The Society of Collision Repair Specialists (SCRS) is strongly opposed to any entity copying, downloading or utilizing a collision repair facilities' EMS extract without their knowledge, approval and full disclosure as to which data fields will be used, how the data will be used or sold and to whom the data will be sold. The EMS and the information contained within it is the sole property of the collision repair facility that generated the estimate and/or supplement.

Collision repairers need to be fully aware that the EMS extract contains all the vehicle owners' private information that is included in your estimate. The EMS extract is a copy of your estimate/supplement. You should be aware of federal and state privacy laws to ensure that you are not violating those laws as a result of another entity using or selling your data. SCRS encourages you to speak to your attorney and elicit suggestions as to what precautionary steps you should take to ensure you and your business are fully protected and compliant.

It has come to SCRS' attention that there are several companies in the industry that are using collision repairers' EMS extract(s). In some instances, these companies are using this data without the full knowledge or approval of the collision repair facility. In other instances, repairers have given approval for a company to use the EMS extract for a very specific purpose yet it's used for something other than its' intended purpose. Collision repairers need to know this information can be aggregated and reported upon to compare market labor rates and market practices, which may be sold to insurers and other interested parties.

The SCRS Board of Directors believes these companies should be required to provide full disclosure and seek the collision repairers' written consent prior to gathering, using or selling their information as this is the sole property of the collision repair facility.

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Through its direct members and 34 affiliate associations, SCRS is comprised of 6,000 collision repair businesses and 58,500 specialized professionals who work with consumers and insurance companies to repair collision-damaged vehicles. Additional information about SCRS including other news releases is available at the SCRS web site: www.scrs.com. You can e-mail SCRS at the following address: info@scrs.com.

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